return / exchange form



return		exchange
order number		
email		
exchanged items (product, size, colour, amount etc.)		
or		
returned items (product, size, colour, amount etc.)		
exchange for (product, size, colour, amount etc.)		
leave blank if not applicable		
buyer information		
name and surname		
date and buyer signature		

information on the right to withdraw from the contract

the right to withdraw from the contract

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods. To exercise the right of withdrawal, you must inform about your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, or e-mail). You can use the model withdrawal form, but it is not obligatory. To keep the deadline for withdrawing from the contract, it is enough for you to send an email with information regarding withdrawal from the contract before the deadline.

consequences of withdrawal from the contract

In the event of withdrawal from the contract, we will refund all payments received from you, including the costs of delivering the goods (except for additional costs resulting from the method of delivery chosen by you), immediately, and in any case no later than 14 days from the date on which we were informed about your decision to exercise the right to withdraw from the contract. We will refund the payment using the same payment method that you used in the original transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of this reimbursement. We may withhold the reimbursement until we receive the item or until proof of its return is provided to us, whichever occurs first. You will have to bear the direct cost of returning or replacing the item.

return address at own expense:

nologo.cc Chmielnik 392d 36-016 Chmielnik Podkarpackie, Poland